

Help Stop Durable Medical Equipment (DME) Scams

DME fraud involves billing for equipment that is medically unnecessary or was never provided to patients. Examples of DME include orthotics, catheters, oxygen and dialysis equipment, glucose monitoring systems, wheelchairs and other mobility aids, or other medical devices used repeatedly for long periods.



VA personnel should report to the VA Office of Inspector General (OIG)

- attempts by medical suppliers to gain authorization or documentation for DME not ordered by the veteran's healthcare providers within VA or through community care;
- complaints by veterans or caregivers of bills received for DME supplies that were never prescribed or received;
- payments offered to induce patient referrals for DME; and
- evidence of misuse or theft of VA personnel's prescribing credentials.

Veterans should report to the VA OIG

- offers of free or low-cost DME from solicitors claiming VA affiliation;
- receipt of medical devices by mail that were not prescribed by a VA-assigned physician;
- requests from DME suppliers for personal, medical, or financial information; and
- explanation of benefits letters indicating VA was billed for equipment not received.



- [MEDICARE-RELATED DME FRAUD ALERTS](#)
- [VA OIG FRAUD TOOLKIT](#)

BE A
**VOICE FOR
VETERANS**
REPORT WRONGDOING

SUBMIT A COMPLAINT

www.vaoig.gov/hotline

800.488.8244

VA Inspector General Hotline (53H)
810 Vermont Ave, NW
Washington, DC 20420

SCAN HERE FOR VA OIG HOTLINE

